



Commercial Warranty

Janus International Group, LLC d/b/a DBCI, headquartered in Temple, Georgia 30179 warrants that every commercial door and its hardware and fittings will be free of defects in workmanship and material for a period of ONE year from the date of purchase.

This warranty is applicable to doors installed within the USA, Canada and Mexico that have been:

- Installed with a fitness for a particular purpose and fit for application we recommend
- Maintained in accordance with our recommendations

This warranty is NOT applicable to:

- Any electric operations and/or accessories that work or may have been purchased in conjunction with the DBCI door. *Refer to operator manufacturer for details.*
- The paint film integrity, chalk or fading which is covered as a separate warranty by the color coating manufacturer. *See DBCI color chart for details.*

This warranty is NOT applicable when damage or deterioration is caused by:

- Misuse or excessive wear and tear
- Failure to provide reasonable necessary maintenance
- Improper installation contrary to DBCI installation instructions and specifications
- Improper handling
- Improper or unfit application
- Prolonged storage prior to installation
- Acts of God and/or extreme weather conditions or atmospheric conditions
- Structure to which door is installed is unfit for application
- Any circumstance beyond the manufacturer's control

To obtain warranty service, immediately contact the door dealer through which the door was purchased or write to:

Janus International Group, LLC d/b/a DBCI
135 Janus International Blvd.
Temple, GA 30179
Attn: Customer Service

To correct the problem, DBCI will, at their discretion, repair or replace the door or part(s) affected by the defect. DBCI will furnish the necessary party at no charge. Any charge, labor or otherwise, for freight, removal and installation shall be your responsibility.

In no event shall DBCI be liable for consequential or incidental damages or injuries.

No warranty expressed or implied (including but limited to a warranty of merchantability of fitness for a particular purpose) shall extend beyond the ONE year period stated above. This foregoing warranty is exclusive to the commercial door and in lieu of all other warranties.